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Macy's is the official sponsor of the Festival Village at our ambassador hotel, the Radisson Hotel Miami (becoming a Hilton). Watch upcoming eBlasts for more details.

Festival Housing Update

Housing opened today at noon EST and for the most part went very smoothly. After about the first hour we did notice a slight glitch in the software that caused us to have to pull the inventory of three of the hotels out of the system temporarily. If you haven't booked your room yet, please don't panic. Check the site again tomorrow or the next day and there should be more inventory available at all of the hotels.

If you have changes to your reservation please only e-mail the changes to housing@gmcbv.com or fax to 305-539-3106.

If you couldn't get a room online for whatever reason and you faxed a reservation to the housing bureau, do not go online and book another room. That will cause a double booking. All faxed reservations will be processed in a timely manner.

All phone calls and e-mails will be answered so please don't call several numbers and send several e-mails and we will be able to get back to everyone sooner.

Thanks to everyone for their patience and for doing their homework with their choruses to make this process as smooth as possible.

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